

HELIANTUS is aware of the challenges and opportunities that the market imposes and of the need to make choices in line with development principles. Therefore, it is critically important to have an organizational system that allows to harmonize and monitor its processes and the collection of information deriving from them, committing itself to define and maintain a quality management system, in accordance with the UNI EN ISO 9001:2015 standard and with “Guidelines of 5 November 2013 on Good Distribution Practice of medicinal products for human use”, aimed at ensuring continuous improvement of processes and services:

In order to pursue the effectiveness and efficiency of the company, HELIANTUS is based on its strengths, namely:

- Celerity of the service offered combined with economic competitiveness;
- High level of penetration in the international market;
- High level of experience in the sector, which allows us to supply a high quality product;
- Highly loyalty in supplier relationship;
- The use of ad hoc software tools for managing the order


To guarantee compliance with these principles, the company intends to:

- Periodically review the effectiveness of the quality management system adopted through the verification of the achievement of objectives and targets set for the purpose.
- Make available the resources necessary to carry out a careful analysis of the context and of the interested parties and an effective assessment of risks and opportunities in order to undertake continuous improvement actions.
- Inform employees who work for the organization, or on its behalf, the present policy and the applicable elements of the system so that they adapt to it in the performance of the tasks assigned to them.

The Management team establishes objectives in the short and medium term that are made known and shared at all levels of the organization.

This Quality Policy document, and the objectives linked to it, is reviewed annually by the General Management in conjunction with the Management Review.

Milan, 11-03-2021

The Management

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